



**GUIDANCE
KNOWLEDGE
TRANSFORMATION**

PROJECT MANAGEMENT



ABOUT US



30+

HELPING ORGANISATIONS
THRIVE FOR 30 YEARS



500+

ORGANISATIONS
SUCCESSFULLY SUPPORTED



15

YEARS AN APPROVED AND
TRUSTED SUPPLIER



98.5%

POSITIVE CLIENT
SATISFACTION FEEDBACK

Big enough to reassure, small enough to listen and care.

We at GKT believe that true transformational change should be sustainable, add value and deliver realisable benefit to our clients. We understand that behind any successful change is a team of dedicated and talented people, who assess, plan, innovate and action the process.

We value our team and in turn they value their clients, a fact recently proved by our independently accredited 98.8%* customer satisfaction. (*external ISO Quality audit DNL)

We have, over the past 30 years, built a reputation of supporting clients in the management of their Estate and FM services. From the development of a strategy to efficiency and compliance reviews through to tried and tested hands on project management.



PROJECT MANAGEMENT

We have over 30 years' experience of providing a varied range of change and project management services, within the Estate and FM sector.

Our team are experienced in providing project management support to a wide variety of Estate, engineering and soft FM assignments.

They have all held senior roles across diverse organisations, managing change through programmes and projects.

WHY US?



PRINCE2

Our project management services include process mapping, stakeholder engagement and planning. We can deliver effective business case development, asset risk and condition surveys, “hands on” project support, applying PRINCE2 principles to every step and stage.



OUR UNIQUE APPROACH

Through years of experience and continuous improvement, we have developed a tried and tested approach to our project management support. A key feature of our models and techniques is their ability to bring clarity and focus to an organisation's change initiatives as well as identify the management approaches needed to bring about successful transformation. Not only that, they can help highlight problem areas quickly and propose suitable solutions for the challenges being faced by the client in real time.



CASE STUDY

Our project management yields immediate returns. Dramatic increases in project capabilities and productivity resulted in £900,000 of operational cost avoidance during the current budget year.

As one of the largest Health Trusts in the UK Oxford Universities Hospitals treats 1,471,197 patients per annum with approximately 12,000 employees, this £822m Pound organisation is the primary provider of healthcare within Oxfordshire.

CHALLENGE

With a limited staff that were overwhelmed by increasing healthcare demands for the COVID-19 pandemic, project quality began to wane within this organisation, as they grappled with managing their estates and FM project portfolio. Although projects were being completed, they were experiencing time slippage and the cost of project delivery was also increasing. The client's leadership team recognised that something was wrong, and knew they needed outside support to evaluate the situation and identify where external support could add value.

OUR APPROACH

The client decided the best course of action was to bring in seasoned professionals in Estate and FM services and project management. The Trust engaged GKT to perform an evaluation of the current state of affairs and provide guidance in organisational enhancement.

At the conclusion of the assessment, GKT presented a list of priority projects and compliance risk that would need to be addressed. These specific "pain points" of the Trust were identified and prioritised by undertaking a PAM audit in order to help prevent further investigate specific areas of concern. Included with the list was a roadmap and timescale for implementation of these deliverables .

In just three months, GKT was able to redefine and simplify the company's project management methodology, reorganise PMO operations, institute a new project and portfolio reporting structure, and establish new PAM governance process.

In tandem, GKT performed a detailed review of all eFM related projects, and brought them into compliance with the newly implemented methodology.



CASE STUDY

OUTCOMES

The Trust now has a fully vetted, standardised project methodology and PAM governance process to follow for all future project activities. Implementing methodology changes and restructuring projects produced immediate, realised savings in project execution productivity, and £900,000 in EFM operations cost avoidance.

One such instance of cost avoidance included redefining and re-launching a stalled project intended to lower the operating costs of the Trust's asset tagging. After three weeks of review, redefinition, and re-planning, the project successfully concluded in the following 5 months. The net result was a decrease of £100,000 in departmental projected costs of completing this exercise.



EASE

**ESTATES
ASSURANCE
STRATEGICALLY
EXECUTED**

Be at EASE with your estate.

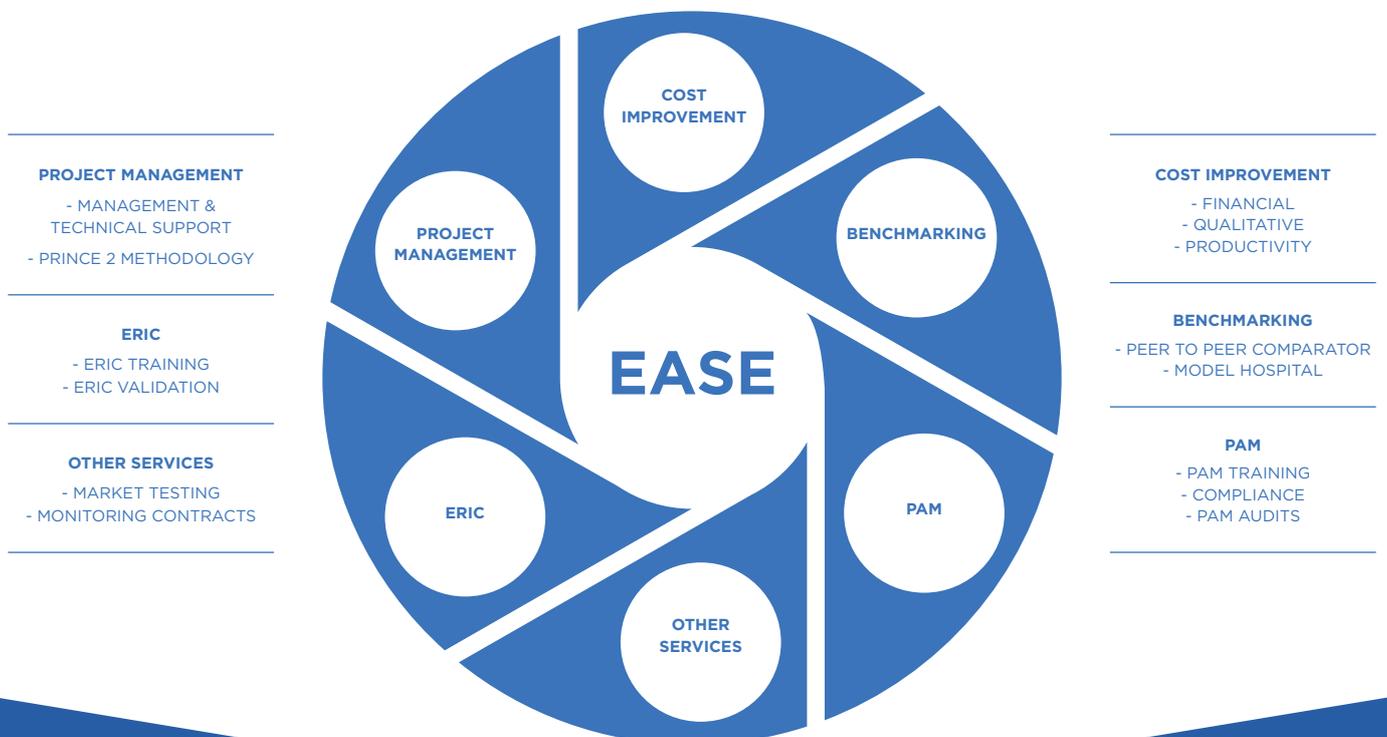
We find that our best value is achieved where we have a long and retained relationship with our client.

This way we are able to develop a good understanding of the Organisations Estate alongside an appreciation of their business strategy. We are able to use this knowledge to be able to mobilise promptly and deliver in the shortest time, which also ensures cost efficiency and value.

Our EASE service is built round our client's specific needs, we develop a EFM support package that enhances the in-house teams areas of expertise and resource capacity.

This approach means we provide input only where support is required, we are able to flex the level of assistance to match the current priorities of the client and overall affordability. As one of our EASE clients you will only be charged where our input is adding value and we can demonstrate a realisable ROI (return on investment).

Our EASE service is used to provide a readily available external resource, only when and where it is required, it can provide a mix of any of our individual services from compliance audits to project management, business cases to strategic estates support, the client defines their bespoke EASE package and then we deliver.





WE'D LOVE TO HEAR FROM YOU

PLEASE CONTACT

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Part of the SOUTENU Group:

